## THE THOMAS AGENCY

# Accounts Receivable Management Specialists

Since 1927, **The Thomas Agency** has a long and successful history of offering comprehensive accounts receivable management services to a diversified clientele throughout the State of Maine.



## The Thomas Agency

### We service a variety of industries with a concentration in the healthcare sector.

Our company offers traditional third-party debt collection services including Credit Reporting and also provides accounts receivable management outsourcing solutions through its Innovative Business Technology Division (IBT).

Our corporate office is located in Westbrook, ME, and a branch office (call center) operates in Brewer, ME. We currently have a total of 100 employees.

Our company has been very successful in establishing long-term business relationships because of its commitment to excellence and our continued focus to meet and exceed the needs and expectations of our clients.

The Thomas Agency has been recognized by and affiliated with the following:











## **Our Services**

Since 1927, **The Thomas Agency** has provided third-party debt collection services and accounts receivable management outsourcing solutions to creditors and businesses throughout New England.



#### Our Accounts Receivable Management Outsourcing Solutions Include:

- » Day Zero Self-Pay Processing
- Financial Assistance Application Processing and Management
- » Budget Account Processing and Management
- » Early Out Account Resolution
- » Legacy System Account Resolution
- » Insurance Billing and Follow-Up
- » Liability Claim Processing
- » Workers Compensation Claim Processing
- » Temporary Staffing

#### Our Debt Collection Services Include:

- » Traditional Third Party Debt Collection Services
- Account Reporting to the National Credit Reporting Agencies
- » Skip Tracing
- » Account Referral for Legal Action
- » IVR and Live Agent Calling Campaigns

### Our standards are high & employee culture matters

### **Our Community-Centric Approach**

We firmly believe that successful organizations have a responsibility to support the communities they live and practice business in. This support not only includes providing financial support to worthwhile organizations but includes promoting an environment that encourages employees to give back.

The Thomas Agency's philosophy, as it relates to supporting our community, expands beyond the company's walls.

# Supporting the communities we live and practice business in

- (207) 772 4659
  Toll Free (800) 639 2408
- ☑ info@thethomasagencyinc.com
- Mailing Address PO Box 6759 Portland, ME 04103
- Street Address
  207 Larrabee Road, Unit 6
  Westbrook, ME 04092

www.thethomasagencyinc.com